

Meeting the Experts and Mingling with Peers

Wrapping Up the 2015 CDM+ Users Conference

The 19th annual CDM+ Users Conference was held October 12 through 14 in Indianapolis. This year's theme was, "Dig Deep Into CDM+ and Uncover the Possibilities." Participants from 22 states and two continents gathered to learn, share, fellowship and explore innovations in the ways in which CDM+ connects ministries to their missions.

There was a bittersweet element to the opening ceremony as president Randy Clay publicly announced the impending retirement of his wife, Suran Systems vice president and co-founder, Sue Clay. Pastor Oyelola ("O.J.") Adeoluwa shared some of his experiences with the Clays through Suran's longstanding support of O.J.'s work to grow churches and develop effective church leaders in West Africa. Suran's newest team members Roslyn Brittain and Dana Ross were introduced as directors of training and marketing, respectively.

First Look At New Products

CDM+ Development Manager, Alex Clay previewed coming releases that promise to give churches exciting new ways to connect with and minister to their members. A member portal, expected later this year with the release of CDM+ 9.3 and available for anyone on data hosting with basic Web Ministry Tools, will provide churches the framework for building an online community to foster enhanced communication, spiritual growth, group participation, volunteering, and greater engagement in the life of the church.

In the works for 2016 is CDM+ 10.0, an even more comprehensive software solution that fully utilizes the latest technology and offers faster and more flexible ways

"One of the most impressive aspects of this conference and this company is the presence of developers in the various sessions who are taking notes on participant questions, ideas and preferences, giving the sense that we are all collaborators in our data management."

– Bill Rose-Heim, Christian Church (DOC) of Mid-America

for church administrators to interact with their databases. On Tuesday, conference attendees were invited to participate in a Q & A with the President to help the development team gain insight into the features users most want to see in the next generation of CDM+.

New Look At Current Offerings

More than a dozen classes on Membership and Visitor tracking were among the most popular offerings at the conference because, after all, fostering relationships with and among members is vital to the health of any church. One new feature of the 2015 curriculum was that CDM+ Mobile applications were taught in each class where mobile was relevant.

Since its inception in 1986, CDM+ has always taken into account the need for good stewardship of financial resources. Reflecting the fact that good stewardship requires proper management, the 14 courses covering Contributions and Accounting were taught by Suran's most senior staff, including President Randy Clay. Caleb Sayre of the CDM+ web

(continued on next page)

CDM+ TRAINING

Group Online Classes

Tues., November 3

- CDM+ Membership Procedures
- CDM+ Membership Maintenance

Tues., November 10

- CDM+ Accounting Principles
- CDM+ Event Registration

Thurs., November 12

- CDM+ Accounting Procedures
- CDM+ Accounting Period Ending

Tues., November 17

- CDM+ Contributions Pledging
- CDM+ Year-End Contributions Update

Tues., December 8

- CDM+ Membership Reports

Thurs., December 10

- CDM+ Accounting Setup
- CDM+ Accounting Entry

Training Videos

For a series of free CDM+ training videos, visit:



kb.cdmplus.com/videos

HOLIDAY CLOSINGS

CDM+ Technical Support will close in observance of these holidays:

Thanksgiving

Closed Thursday, Nov. 26, and Friday, Nov. 27

Christmas

Closed Thursday, Dec. 24 and Friday, Dec. 25



USERS CONFERENCE WRAP-UP

(cont. from page 1)

development team led ten classes on various aspects of Web Ministry Tools. The Tech Support team of Kristi Murray, Ron Bearden, Tom Pelphrey, and Eric Folsom got an assist from sales, Leonard Spell and Steve Hansen, and from development, Terry Hatmaker and Alex Clay. Combined, they taught 29 classes covering a full spectrum from getting started to backing up and everything in-between. The First Lady of Suran, Sue Clay, once again taught the Notices classes.

That's the beauty of the CDM+ Users Conference – classes led by the founders, developers and support staff who understand all the ins and outs of the software they helped create. The benefit for us is putting faces with names, reconnecting with old friends and making some new ones, and hearing your stories of how CDM+ is helping you share His word with the world.

To all those who attended, we thank you once again for your support of CDM+ products and training. We hope to see even more of you next September in Lexington, Kentucky, for the unveiling of CDM+ 10.0.

Run Faster, Smarter & Better 2016 CDM+ Users Conference

Be Among the First to Experience CDM+ 10.0



Lexington, KY September 12-14, 2016

CONFERENCE COMMENTS *Here's what attendees had to say about the 2015 CDM+ Users Conference.*

“It was nice to finally put faces with names after this many years of using CDM+! Randy has put together a good staff and an apparent vision that has kept CDM+ in a position to grow with the changing needs of churches! Thank you, Suran!” –*David Nolte, First Baptist Church, Springfield*

“Staff was outstanding.” –*Carl Stanley, Jefferson Avenue Church of God*



“Cheerfulness and a genuine desire to help us learn is so evident from everyone on your staff.” –*Dianna Dekker, Berrien Center Bible Church*

“Great job! We'll see you next year!”
– *Catherine Riddle, All Saints' Church*

“Awesome manual. I have already used it for reference!” –*Mallory Smith, Forest Hills Presbyterian Church*

“This year's conference was very rewarding. I always learn something that helps in my day to day responsibilities on the job. So thankful that CDM+ constantly strives to keep us up to date on ways to better perform in the workplace.” –*Sabrina Brock, Bardstown Church of God*

“The conference was a wonderful experience. You all obviously know what you are doing, have a great product and believe in it. I enjoyed all of the instructors and staff.” –*Lori Sheppard, Worthington Presbyterian*

“The fact that the computer lab was available during other sessions made that a great option. Thank you for that.” –*Pat Smithson, Union Church*

“I really appreciated getting to meet - and know - the CDM+ staff. It was great to put names with faces, and get help and questions answered.”
–*Lisa Gaskins, Calvary Bible Church*



“I've taken every class, some twice. This year I honed in on advanced searches and reports and came back with what I needed to move us forward.”

–*Chris Kimbro, Kings River Ministries*