the CDM+ Connection

2016 Users Conference
A Time for Introductions, Innovations, Insights & Inspiration

Another CDM+ Users Conference has come and gone, and the 2016 version of our annual event saw the introduction of CDM+ 10 and enhancements throughout the program. CDM+ 10 elicited numerous requests from would-be beta testers anxious to take advantage of the new capabilities.

The 2 1/2-day Users Conference is the go-to event for all things CDM+, packing in a wide range of content covering all aspects of implementing and running CDM+. The conference is also a special time for the CDM+ team to come together with our users and also with each other (several of us work remotely). The fellowship we experience at the Conference gives everyone the opportunity to recharge our batteries and refocus on what matters most – service to those who serve the greater good. Through general sessions, instructor-led classes, one-on-one training in the Computer Lab, and networking with CDM+ users from all over, this time is tremendously valuable for all who are able to participate.

In 2016, our 13 trainers shared the wisdom of a combined 180 years using CDM+ and 225 years in the fields of ministry and church management. Together, they've walked many miles in your shoes and came to the classroom thoroughly prepared to show users how to avoid mistakes and find solutions that will advance their missions. Best of all, our instructors make learning CDM+ fun. Our trainers are friendly and approachable teachers who truly want to see our users learn and succeed.

We thank all of our customers who were able to join us, and for those who could not be with us, we hope to see you next year in Nashville!

Save the Date!
Suran 2017
ANNUAL CDM+
USERS CONFERENCE
Sept. 11-13
Nashville, TN

Seen and Heard at the 2016 CDM+ Users Conference

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I always learn new ways of doing things – even in areas of the program that I've used for years.

I am already starting to implement things I learned at the conference in my every day work.

I just wish there were more time to take it all in.

Now that I have a better grasp of the flow of the data, I am confident that we can use the software more efficiently.

Excited to learn so many new shortcuts and uses of the program that I would not have gotten if I did not attend. When you do not know some things, you do not think of the possibilities.

I was happy to learn about 10.

Even though I've been using CDM+ for almost 10 years, I learned a lot of things that I could do more efficiently.

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What Would You Like to Know?

Submit questions or ideas for our newsletter to **connection@cdmplus.com**.
Your suggestions will be considered for future editions of the *CDM+ Connection*.
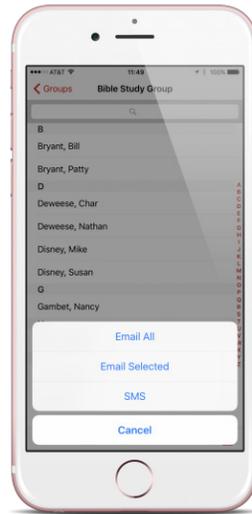
News On New Releases:
CDM+ 10 and CDM+ Mobile 1.8 Will Be Available On October 12

The Annual Users Conference gave attendees a first look at the next releases of CDM+ software for desktop and mobile devices. **CDM+ 10** was previewed in detail in the last issue of *The CDM+ Connection*, which you can read **here**. The new version of **CDM+ Mobile 1.8** was introduced at the conference by Development Manager Alex Clay. Both are scheduled for release on October 12, and both are designed to help you foster connections with and between members by tapping into innovative technologies and integrated features in your CDM+ database.
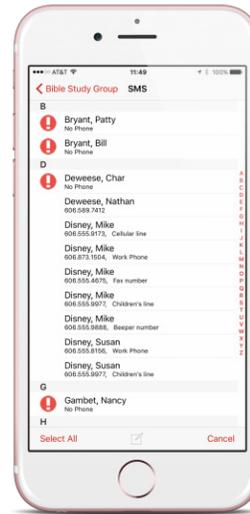
CDM+ MOBILE 1.8

CDM+ Mobile already allows you to send email from a mobile device to contacts in your CDM+ database. **CDM+ Mobile 1.8** will allow you to also send Personal SMS text messages using your phone's messaging service. The Personal SMS messages will appear as having originated from your mobile phone number and can be personalized for each recipient. This is ideal for church leaders who wish to communicate a quick reminder, a last-minute change notice, or a personal prayer request to all of the members of a specific group. Changing the location of tomorrow's volunteer meeting? A text message may reach everyone faster than email and more reliably than a social media post.

Personal SMS messaging is not intended as a means to communicate with your entire church body. There are lots of reasons why you wouldn't want to send

hundreds of texts at once to every mobile number in your database, most notably that your service provider probably wouldn't like it! So, it's important for us to note here that these personal SMS messages are sent using your cell phone plan and count toward any texting limits imposed under your plan.

In addition to the personal SMS feature, **CDM+ Mobile 1.8** has some "under-the-hood" improvements that should give users a more stable and more resilient mobile experience, especially on Android devices and for anyone with spotty mobile internet connectivity. The app is free, included with a Data Hosting subscription, and will be available for download October 12 in the App Store, at Amazon, and on Google Play.

To text a quick update to your group using CDM+ Mobile 1.8, choose your group and tap SMS.

Tap to select individual recipients.

Compose your message and tap Send. Include database fields such as Name to personalize.

CDM+ Mobile 1.8 works with any device running iOS 7.0 or higher or Android 4.0 or later. Your device must be able to connect to the Internet in order to access your hosted CDM+ database, and phone/internet carrier restrictions may apply. For existing users of CDM+ Mobile, the 1.8 version will work with your CDM+ 9.3.6 configuration. However, once you're ready to upgrade to **CDM+ 10**, you will also need to have your mobile users update to **CDM+ Mobile 1.8** on their devices.

If you have questions about adding Data Hosting to take advantage of all the features in CDM+ Mobile, please give us a call at **1-877-891-4236**. To join the beta testing program for CDM+ 10, please email **support@cdmplus.com** and let us know the name of your organization and that you're interested in becoming a beta tester.

Brief Hiatus for Group Online Training

While we are testing and otherwise preparing for the release of CDM+ 10 and CDM+ Mobile 1.8, we're also adding to our online documentation and our video training library. So, we're taking a short break from our regular schedule of Group Online Training classes. We'll resume Group Online Training in November and announce the fall class line-up in the coming weeks. In the meantime, if you need to schedule On-Site or Individual Online Training, please email your name and contact information to **training@suran.com**.