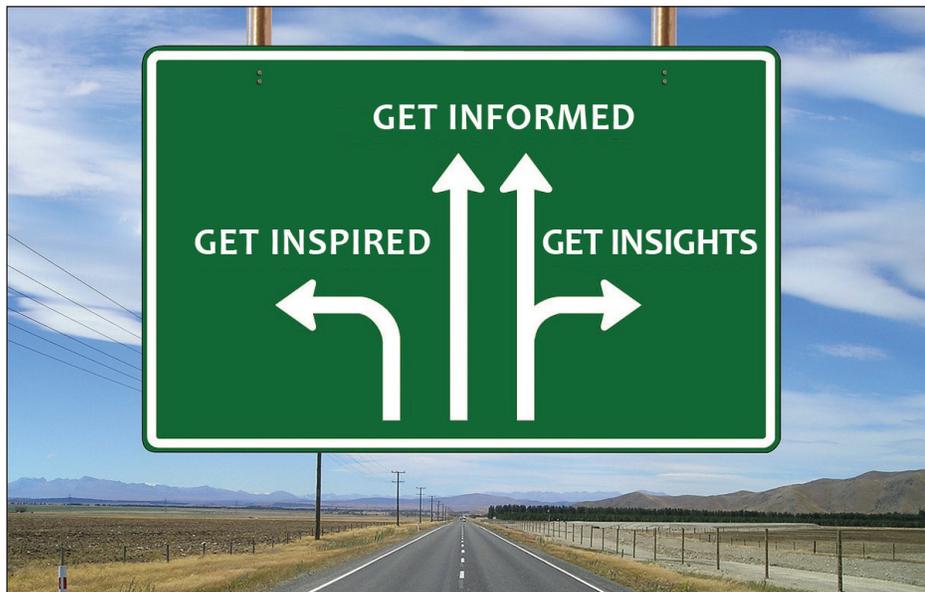


Welcome Back to Nashville for the 2017 Annual CDM+ Users Conference



Nashville is the perfect spot for our 2017 CDM+ Users Conference. Like the conference itself, the city is friendly, forward thinking, and offers something for everyone. Made famous by its music community of more than 5,000 working musicians in the city, Nashville also boasts a vibrant arts and culinary scene with all the hospitality and charm you expect in a Southern river city. It is perennially among the most popular travel destinations, and we're especially pleased to be back in Music City to celebrate our 30th anniversary in style with what's shaping up to be our best conference yet.

Those who attended our 2013 conference will remember The Inn at Opryland for its outstanding service and easy access to the region's many attractions. And anyone who's attended a Users Conference can attest to the value of the conference as a learning experience, a networking opportunity, and a source of ideas and inspiration.

"When people in the know demonstrate the many facets and uses of the program, it enlightens."

—2016 conference attendee

Over 2 1/2 days of classes, breakout sessions, panel discussions, meals and lab time, you'll learn to master the tools you use every day and gain insights into how a well-man-

aged database can streamline administrative functions to let you focus on what matters most. You'll have a chance to explore all that CDM+ has to offer and how it can be used more effectively in your ministry.

Every year we update the curriculum to reflect not just what's new in CDM+ but what's working in churches using CDM+ to anticipate and respond to the needs of members, visitors, church leaders, volunteers, supporters, and staff. Each attendee chooses up to 14 hours of instructor-led training from more than 70 classes covering every aspect of using and administering CDM+ desktop and mobile. Keynote sessions introduce the latest advances in the program, and trainers show how these new technologies can help you further your mission. Classes are taught by CDM+ software developers, technical support professionals, and power users with decades of experience in ministry and church management.

You'll leave the conference with answers to your questions about your database and a better understanding of how it can be used to support and enhance the work you do. You'll also take home course materials not available elsewhere and develop your extended network of CDM+ contacts to help you accomplish more in less time. We invite you to join us to **Get Informed, Get Inspired, and Get Insights** in Nashville this September 11 to 13.

ON A PERSONAL NOTE — Meet Dean

Name:
Dean Phelps

Family:
Wife, Debbie

Position:
Director of Product Enhancement



Hometown: Maysville, KY

Currently resides: Versailles, KY, by way of Georgia, Indiana, Oklahoma and Colorado

So, you've moved at least 4,000 miles to get back to where you started. Tell us about the journey: After college at the University of Kentucky, I worked as a systems programmer and technical support manager. I attended seminary at Emory University's Candler School of Theology and later completed a master's degree in organizational behavior and development. I pastored three congregations before I began judicatory work for the Christian Church (Disciples of Christ) in Indiana and started using CDM+ in 2005. Most recently, I used CDM+ Regional as Interim Regional Minister for the Central Rocky Mountain Region. The CDM+ Regional program powers Search and Call, our
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We're Not the Only Ones Marking a Special Milestone in Music City...

2017 Anniversaries In and Around Nashville

- 30 Years** Suran Systems
- 35 Years** The Bluebird Café
- 50 Years** Country Music Hall of Fame and CMA Awards
- 60 Years** RCA Studio B
- 125 Years** Ryman Auditorium

Come Help Us Celebrate 30 Years And Counting!

CDM+ Users Conference

At A Glance

CLASSES

Classes are instructor-led and last 75 minutes with plenty of time for questions and answers.

The 2016 Class Schedule and Class Descriptions on our Users Conference web site give an idea of the range of courses offered. Details of the 2017 classes and schedule will be published on the conference web site when they become available. We've designed tracks for various roles (Membership, Contributions, Administrative, Accounting) or the user's level of expertise (Basic to Advanced), but **all classes are open to any attendee.**

TRAVEL

Nashville International Airport (BNA) is about 6 miles from the conference hotel which offers an airport shuttle (\$19 one way; \$30 RT). Plan to arrive Sunday, Sept. 10. Sessions begin early Monday morning.

All Users Conference sessions and meals take place at:

The Inn at Opryland
2401 Music Valley Drive
Nashville TN 37214

Check-In: 4:00 pm CT
 Check-out: 12:00 pm CT

(*Suran Group Rates guaranteed until August 21 or when the room block is sold out*):

\$129/nt Exterior Guest Room
\$149/nt Interior Guest Room

Includes: WiFi, parking, and free Gaylord Complex shuttle, 11:00 am–8:45 pm daily, stops at The Inn, Opryland Resort, Opry Mills, Grand Ole Opry (on show nights), General Jackson Showboat. Complimentary Gaylord Springs Golf shuttle available upon request.

Other Amenities: 24-hour Fitness Center, Indoor Pools, and great on-site restaurants.

Book your room directly with The Inn at Opryland on the Users Conference web site or call 1-855-584-3466. Mention Suran Systems for Group Rates, guaranteed until **August 21** or when the room block is sold out.

Extending your stay in Nashville? The Inn will honor Suran's group rate before or after the conference based on availability, but you must reserve by phone at 1-855-584-3466 to take advantage of this offer.

Extra Bonus with Early Registration



Sign up by **May 31** to be eligible to win \$300 or \$100 Amazon gift cards.

REGISTER www.cdmpplus.com/2017UsersConference

Early Bird Conference Rate (valid until **July 31**):

\$595 for users enrolled in premier support; **\$725** other users.

After July 31: \$695 for users enrolled in premier support; **\$825** other users.

Includes: All classes, panel discussions and breakout sessions, 400+-page CDM+ Users Manual, Monday breakfast, Monday and Tuesday lunch, Suran 30th Anniversary celebration



MONDAY

Sept. 11 • 8 am–5:30 pm CT

Welcome Breakfast
 Opening Keynote
 Four (4) Class Sessions
 Lunch
 Computer Lab

TUESDAY

Sept. 12 • 7:45 am–5:30 pm CT

Five (5) Class Sessions
 Lunch
 Computer Lab

WEDNESDAY

Sept. 13 • 7:45 am–12:30 pm CT

Three (3) Class Sessions
 Computer Lab
 Conference ends about 12:30 on Wednesday

Conference Web Site:

www.cdmpplus.com/2017UsersConference

Be sure to follow our Facebook page for important Conference updates as they're announced:

[facebook.com/cdmpplus-software](https://www.facebook.com/cdmpplus-software)

Meet Dean *continued from front page*

clergy relocation tool. My region served 48 churches spread across 311,000 square miles in Colorado, Utah, Wyoming, Idaho and New Mexico. CDM+ did much of the legwork involved in matching search committees with the right candidates to bring about healthy pastoral transitions.

What do you most look forward to now that you're back in Kentucky? I have a lot of family here – I'm one of 40 first cousins! I'm also enjoying reconnecting with friends from my college days and my years in Indiana. Debbie is from Oklahoma, so it's a special pleasure to experience the beauty of my home state through her eyes.

Any hobbies or interests? Foremost, there's music. It's always been a

passion of mine. I've released five CDs over the years (deanphelpsmusic.com), and I've even won some awards in that field. Debbie and I really enjoy the outdoors, especially hiking and camping. So, I'm looking forward to introducing her to Red River Gorge now that spring is here.

What do you most look forward to in your new role at Suran Systems? Enhancing the user experience. Making our products easier to use and understand will help churches with the process of caring for people and caring for a community. I think most users – *when they ask!* – learn that what they think CDM+ won't do, it will. Even now, after using it for so many years, I'm still learning what this program is capable of doing.